# **CURRENT RETAIL PRICING**

Yukon TV Packages™	Monthly Price
AK Core TV	\$14.99
Yukon TV - More (Includes AK Core)^	\$134.99
Yukon TV - Total (Includes AK Core, More, & Digital Variety)^	\$154.99
<sup>^</sup> Yukon TV Requires Yukon TV Connectivity Fee of \$25 or Subscription to GCI Internet Plan	
ADD ON (Requires Subscription to a Packa	age)
Family	\$8.99
Sports Max	\$13.99
Entertainment	\$8.99
НВО	\$19.95
Cinemax	\$15.95
Showtime	\$10.95
Starz	\$11.99
Epix	\$6.99
Curiosity Stream	\$2.99
Filipino Channel	\$14.99
Korean Channel	\$14.99
NFL RedZone (Season Subscription)	\$54.99
Playboy	\$16.00
Other Fees	
Returned Check Fee	\$30.00
Late Payment Fee	\$5.00
Yukon TV Connectivity Fee (Waived for GCI Internet Customers)	\$25.00

Prices do not include any applicable monthly taxes, surcharges, or fees. All prices and offers mentioned within this publication are subject to change. Not all channels available in all areas.

The rates and channel lineups are for service options available for new subscriptions only. Prior offerings will remain available to existing customers for a limited period of time. For more information about your current legacy cable TV service, please contact customer service.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

# CHANNEL LINEUP



		CORE AN			Ģ	State and				
1	This TV	pt coffee of pt	81	Comedy Central	pt.	+ +	115	MTV2	403	HBO Signature
2	NBC/KTUU	+ + +	82	Syfy		+ +	117	MTV Classic		HBO Family
3	CW/KYUR2	+ + +	83	Bravo		+ +	118	UP		HBO Comedy
4	FOX/KTBY	+ + +	84	BET		+ +	131	FX Movie		HBO Zone
5	CBS/KYES	+ + +	04	DLI			136	CMT Music		HBO Latino
6	ION/KDMD	+ + +	86	Telemundo Alaska	+	+ +	137	BET Soul	407	HBO On Demand
7	PBS/KAKM	+ + +	87	Start TV		+ +	139	Logo		HBO Max
9	Municipality of	+ + +	88	Circle		+ +	140	BET Jams		
9		<b>T T T</b>	89	Rewind TV		+ +			SHO	WTIME - \$1 <b>0</b> .95
11	Anchorage					+ + +	142	Z Living	421	Showtime
11	MNT/KAUU	+ + +	90	C-SPAN3		+ +	143	Cooking Channel	422	SHO2
13	ABC/KYUR	+ + +	91	Antenna TV			201	GSN	423	Showtime Showcase
15	360TV	+ + +	92	Heroes & Icons		+ +	202	Ovation	424	The Movie Channel
16	C-SPAN	+ + +	94	KAKM Create		+ +	203		425	TMC Xtra
17	C-SPAN2	+ + +	95	Me-TV Alaska		+ +	206	Magnolia Network	427	SHO Extreme
18	CREDO	+ + +	96	Disney Jr.		+ +	207	Great American Family	428	SHO X BET
19	IND/KCFT	+ + +	97	PBS Kids	+	+ +	211	LRW		FliX
20	QVC	+ + +	101	Discovery Family		+	212	Court TV Mystery	429	
21	HSN	+ + +	102	OWN		+ +	214	Grit		
22	ShopHQ	+ + +	103	Science Channel		+	218	HDNet Movies	431	SHO Women
23	Lifetime	+ +	104	AHC		+	219	AXS TV	432	Showtime Family Zone
24	Hallmark Drama	+ +	105	Destination America		+		ILY - \$8.99		Showtime On Demand
25	HSN2	+ + +	106	Investigation		+ +	-		I	Showtime Anytime
27	E!	+ +		Discovery			101	Discovery Family	MGI	<b>1+</b> - \$6.99
27	USA	+ + +	107	Nick Jr.		+	103	Science Channel		MGM+ (Formerly EPIX)
28 29		+ + +	108	TEENick		+	104	AHC	_	
	TruTV	+ + +	108	Nicktoons		+	107	Nick Jr.		EMAX - \$15.95
30	TBS		110	AWE		+ +	108	TEENick	411	Cinemax
31	TNT	+ +	111	=		+ +	109	Nicktoons	412	MoreMAX
32	FX	+ +		BBC America		+	114	Nat Geo Wild	413	ActionMAX
33	Jewelry Television	+ + +	112	ESPNews		+	116	NickMusic	414	ThrillerMAX
34	ESPN	+ +	114	Nat Geo Wild		+	133	Universal Kids	415	MovieMAX
35	ESPN2	+ +	115	MTV2		+	144	Discovery Life	416	Cinemáx
36	Root Sports	+ +	116	NickMusic		+		Vice	417	5 StarMAX
37	NFL Network	+ +	117	MTV Classic		+		Crime & Investigation	418	OuterMAX
38	Paramount Network	( + +	118	UP		+	203	CNNi	410	
40	Outdoor Channel	+ +	120	3ABN	+	+ +	208	Military History Channel		Cinemax On Demand
41	Fox Sports 1	+ +	121	TBN Inspire	+	+ +	209		_	Max Go
42	I MN	+ +	122	EWTN	+	+ +		Boomerang	STA	RZ - \$11.99
44	Turner Classic Movies	+ +	123	TBN	+	+ +	213	Court TV	501	Starz
45	TV Land	+ +	124	BYUtv	+	+ +	235	Smithsonian HD	502	Starz Edge
46	Cartoon Network	+ +	125	Smile	+	+ +	SPO	RTS MAX - \$13.99	503	Starz inBlack
40	Animal Planet	+ +	126	Davstar TV	+	+ +	112	ESPNews		
47	Disney XD	+ +	127	Positiv TV	+	+ +	134	ESPNU	505	
48 49		+ + +	129	INSP	+	+ +	149	MLB Network		
10	Disney Channel		131	FX Movie		+	150	SEC Network	500	StarzEncore Classic
50	Nickelodeon	+ +	133	Universal Kids		+	151	ACC Network		
51	Freeform	+ +	133	ESPNU		+		Stadium College Sports	508 509	
52	Hallmark Channel	+ +				+ +	501			StarzEncore Suspense
53	Hallmark Movies	+ +	135	Fox Business Network	(		702	Atlantic Stadium Collogo Sports	510	StarzEncore Action
	& Myst.		136	CMT Music		+	302	Stadium College Sports	511	StarzEncore Black
54	National Geographic	+ +	137	BET Soul		+	707	Central	512	StarzEncore Family
55	TLC	+ +	139	Logo		+	303	Stadium College Sports	513	Starz Comedy
56	Discovery Channel	+ +	140	BET Jams		+	76.1	Pacific	514	movieplex
57	Travel Channel	+ +	142	Z Living		+		Golf Channel	515	indieplex
58	History Channel	+ +	143	Cooking Channel		+		Sportsman Channel	516	retroplex
59	A&E	+ +	144	Discovery Life		+	307	FOX Sports 2		StarzEncore on Demand
60	HGTV	+ +	149	MLB Network		+		Mav TV		Starz (app & streaming)
61	Food Network	+ +	150	SEC Network		+	310	FanDuel Racing	CLU	IOUSITY - \$2.99
63	Newsmax	+ +	151	ACC Network		+	312	Eleven Sports		
64	One America News	+ +	203	FYI		+	314	Big Ten Network	VOE	) Curiosity
64 65	CNBC		204	Vice		+	315	PAC 12	PLA	YBOY TV - \$16.00
		+ +	210			+	316	PAC 12 Arizona		Playboy TV
66	MSNBC	+ +	304			+	317	PAC 12 Los Angeles		
67	FOX News Channel	+ +		Sportsman Channel		+	318	PAC 12 Bay Area		ERNATIONAL - \$14.99 EA.
68	CNN	+ +	311	FXX		+ +		PAC 12 Oregon		Filipino Chnnel
69	HLN	+ +		Music Choice		+ +		PAC 12 Washington	521	Korean Channel
71	Weather Channel	+ +					320		NEL	REDZONE (SEASONAL)
74	Fuse	+ +		Music Channels						4.99
			ENT	ERTAINMENT - \$8.99	9		SZZ	MotorTrend		
74 75	CMT	+ +	_				the second se			
	CMT MTV	+ + +	105	Destination America			HBO	- \$19.95		NFL RedZone
75			-	Destination America AWE			-	<b>- \$19.95</b> НВО		AOKE - \$6.99

Anchorage, Girdwood, Homer, Kenai, Kodiak, Kotzebue, Mat-Su, Nome, Seward, Valdez

# GCI TV ANNUAL FCC NOTICE

This notice explains certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions ("Terms"), which are periodically updated, and are available at <a href="http://www.gci.com/about/terms-and-conditions">www.gci.com/about/terms-and-conditions</a>. If there is any conflict between this information and the Terms, the Terms control.

### 1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC "Complaint Resolution Procedure" notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

a. Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative ("CSR") at a local GCI Store, via email at <a href="mailto:rcs@gci.com">rcs@gci.com</a>, via online chat at <a href="mailto:www.gci.com">www.gci.com</a>, or by phone at 800-800-4800 (statewide).

**b.** When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.

c. Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.

**d.** GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attr: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).

e. You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide). f. THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE

## 2. BILLING PROCEDURES AND PAYMENT OPTIONS

CABLE TV TERMS AND CONDITIONS.

# a. Billing Process

As a GCI customer you are billed monthly, in advance, for the Service to which you have subscribed. Your first bill extends from the first day of Service and one month forward and will include credit for any funds collected at the time of your installation. You will typically receive your first bill one to two weeks after installation. Partial-month charges will be itemized on your statement if you add or change Service between billing dates. Payments can be made on or before the due date listed in your bill. Please include the top portion of your bill with your payment. In the event that your cable service is interrupted and is not reestablished within 72 hours from the time a request for service is made, your account may be credited on a prorated basis for loss of service during each 24-hour period following your request.

### b. Payment Options

GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by: cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's eBill or other similar option.

c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

#### **3. INSTALLATION POLICIES**

a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

**b.** Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you ("Company Equipment") required in your home. Someone over 18 years of age must be home during the installation of your Service.

#### 4. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to <u>www.gci.com/tv/contractrenewal</u> for more details. Additional information about any upcoming channel changes can be found at <u>www.gci.com/</u> tv/upcoming-channel-changes.

#### 5. HOW TO USE YUKON TV

GCI's cable TV service Yukon TV is delivered in Internet Protocol and a subscription to GCI Internet Service or the Yukon TV Connectivity Fee (either of which include a cable modem provided by GCI) is required to receive the service, along with a Permitted Device which can be provided by the customer or purchased from GCI. Use of GCI Internet Service is subject to the GCI Internet Terms & Conditions, available at <u>https://www.gci.com/about/terms-conditions/</u> internet/internet-service. You may contact us to request assistance with installation of a such devices or you can perform a self-installation. For more information, please see our Frequently Asked Questions at <u>https://www.gci. com/tv/faq</u>.

GCI will also supply you a cable modem which is required to access Yukon TV. We have thoroughly tested these devices for our network and supporting systems to ensure secure, reliable service at the data rates included with your service. While GCI does not prohibit the use of any specific cable modems on its network, customer-provided cable modems may require GCI pre-certification. This process is necessary to ensure network security and to facilitate network management, service provisioning, and the availability of usage information. A list of pre-approved modems is on our website at https://www.gci.com/about/ terms-conditions/internet/approved-customer-ownedmodems. Any customer wishing to attach a different non-GCI-certified modem to GCI's network should send an inquiry to support@gci.net, and may be required to pay a fee for this certification process. Any Customer Equipment submitted for certification must, at a minimum. be approved by the FCC and also be CableLabs DOCSIS certified.

For more information, please see our Frequently Asked Questions at <u>https://www.gci.com/tv/faq</u>

# CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

#### Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 ("the Cable Act") to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains includes billing records; service maintenance and repair records; premium service subscription information; marketing information: equipment and usage information: and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

#### Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers,

accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including recordkeeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

#### Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at <u>crs@gci.com</u>, or by phone at 800-800-4800 (statewide).

#### Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

## Rights Under the Cable Act

Please call or write us anytime you have question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.