

AK CHOICE TV™	Monthly Price
Total TV (includes Basic, Plus, and Digital Variety)	\$114.99
Plus TV (includes Basic Service)	\$94.99
Smart TV (includes Basic Service)	\$64.99
Basic Service	\$44.99
ADD ON*	
Digital Variety (not available for Plus TV)	\$19.99
Lifestyle	\$9.99
Sports	\$5.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99
The Filipino Channel	\$14.99
Korean Channel	\$14.99
NFL RedZone (seasonal subscription)	\$49.99
Playboy	\$16.00
* Requires subscription to a package.	
EQUIPMENT	
TiVo DVR	\$10.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$10.00
CableCARD	\$5.00
DCT 700	\$10.00
DVR Service Fee	\$5.00
Cost of first box (TiVo DVR, TiVo Choicebox, HD DVR, or DCT 700) included in cost of AK Choice TV plan as listed above.	
INSTALLATION AND OTHER FEES	
Install Fee (per box)	\$25.00
Returned check fee	\$30.00
Late Payment fee	\$5.00
Replacement Universal Remote (Atlas and TiVo)	\$12.00
Replacement Senior Remote	\$15.00

Channel	SMART PLUS TOTAL	Channel	SMART PLUS TOTAL	Channel	SMART PLUS TOTAL
1 Channel 907	+	634 History HD	+	Showtime - \$17.95	671 AWE HD
2 NBC/KTVU	+	635 FYI HD	+	421 Showtime	687 BBC America HD
4 FOX/KTBY	+	643 ESPN HD	+	422 SHO2	690 Science Channel HD
5 MNT/KYES	+	651 TNT HD	+	423 Showtime Showcase	691 Destination America HD
7 PBS/KTOO	+	671 AWE HD	+	424 The Movie Channel	698 Fox Business Network HD
9 Community Access	+	675 Lifetime HD	+	425 TMC Xtra	708 Nat Geo Wild HD
11 CBS/KTVU	+	688 TLC HD	+	427 SHO Extreme	709 MLB Network HD
12 UATV	+	689 Animal Planet HD	+	428 SHO Beyond	712 Golf Channel HD
13 ABC/KYUR	+	692 Discovery Channel HD	+	429 FOX	742 Viceland HD
15 360 North	+	694 USA HD	+	430 SHO Next	Lifestyle - \$9.99
16 C-SPAN	+	694 Sfy HD	+	431 SHO Women	70 Cheddar
17 C-SPAN2	+	704 Newsmax HD	+	432 Showtime Family Zone	201 GSN
20 QVC	+	718 Hallmark Channel HD	+	600 TMC Xtra HD	202 Ovation
22 ShopHQ	+	801 MC Hit List	+	601 Showtime HD	205 Crime & Investigation
23 Lifetime	+	802 MC Max	+	605 The Movie Channel HD	206 DIY
27 E!	+	803 MC Dance/EDM	+	616 SHO2 HD	207 Great American Country
28 USA	+	804 MC MCU	+	617 SHO Showcase HD	208 CNN
29 TruTV	+	805 MC Hip-Hop and R&B	+	618 SHO Extreme HD	209 Military History Channel
30 TBS	+	806 MC Rap	+	Starz - \$11.99	210 Boomerang
31 TNT	+	807 MC Hip-Hop Classics	+	501 Starz	211 LRW
33 Jewelry Television	+	808 MC Throwback Jamz	+	502 Starz Edge	212 Escape
34 ESPN	+	809 MC R&B Classics	+	503 Starz inBlack	213 Court TV
35 ESPN2	+	810 MC R&B Soul	+	504 Starz Kids & Family	214 Grit
38 Paramount Network	+	811 MC Gospel	+	505 Starz Cinema	628 HDNet Movies
40 Outdoor Channel	+	812 MC Reggae	+	506 StarzEncore	629 AXS TV
42 LMN	+	813 MC Rock	+	507 StarzEncore Classic	632 MotorTrend
44 Turner Classic Movies	+	814 MC Metal	+	508 StarzEncore Westerns	641 MGM HD
45 TV Land	+	815 MC Alternative	+	509 StarzEncore Suspense	642 Smithsonian HD
46 Cartoon Network	+	816 MC Adult Alternative	+	510 StarzEncore Action	714 GSN HD
47 Animal Planet	+	817 MC Rock Hits	+	511 StarzEncore Black	757 Crime & Investigation HD
48 Disney XD	+	818 MC Classic Rock	+	512 StarzEncore Family	Sports - \$5.99
49 Disney Channel	+	819 MC Soft Rock	+	513 Starz Comedy	301 FCS Atlantic
50 Nickelodeon	+	820 MC Love Songs	+	514 movieplex	302 FCS Central
51 Freeform	+	821 MC Pop Hits	+	515 indieplex	303 FCS Pacific
52 Hallmark Channel	+	822 MC Party Favorites	+	516 retroplex	305 Outside Television
53 Hallmark Movies & Myst.	+	823 MC Teen Beats	+	517 indieplex HD	306 Sportsman Channel
55 TLC	+	824 MC Kidz Only	+	518 retroplex HD	307 FOX Sports 2
56 Discovery Channel	+	825 MC Toddler Tunes	+	519 StarzEncore Action HD	308 Mav TV
57 Travel Channel	+	826 MC R&K	+	520 StarzEncore Black HD	309 Havoc
58 History Channel	+	827 MC 90's	+	521 Starz inBlack HD	310 TVG2
59 A&E	+	828 MC 80's	+	522 Starz Cinema HD	312 Eleven Sports
60 HGTV	+	829 MC 70's	+	602 Starz HD	313 ESPN Classic
61 Food Network	+	830 MC Solid Gold Oldies	+	606 Starz Kids & Family HD	314 Big Ten Network
63 Newsmax	+	831 MC Pop & Country	+	607 Starz Comedy HD	315 PAC 12
64 One America News	+	832 MC Today's Country	+	608 Starz Edge HD	316 PAC 12 Arizona
65 CNBC	+	833 MC Country Hits	+	609 StarzEncore HD	317 PAC 12 Los Angeles
66 MSNBC	+	834 MC Classic Country	+	450 EPIX	318 PAC 12 Bay Area
68 CNN	+	835 MC Contemporary Christian	+	CuriosityStream - \$2.99	319 PAC 12 Oregon
69 HLN	+	836 MC Pop Latino	+	VOD CuriosityStream	320 PAC 12 Washington
70 Cheddar	+	837 MC Musica Urbana	+	Variety - \$19.99	321 PAC 12 Mountain
71 Weather Channel	+	838 MC Mexicana	+	101 Discovery Family	330 ESPN Goal Line
74 Fuse	+	839 MC Tropicales	+	103 Science Channel	ESPN Bases Loaded
75 CMT	+	840 MC Romances	+	104 AHC	720 Fox Sports 2 HD
76 MTV	+	841 MC Sounds of The Seasons	+	105 Destination America	747 Outside Television HD
77 VH1	+	842 MC Stage & Screen	+	107 Nick Jr.	Basic TV - \$44.99
81 Comedy Central	+	843 MC Soundscapes	+	108 TEENick	1 Channel 907
82 Syfy	+	844 MC Smooth Jazz	+	109 Nicktoons	2 NBC/KATH
83 Bravo	+	845 MC Jazz	+	110 AWE	3 CW/KJUD2
85 People TV	+	846 MC Blues	+	111 BBC America	4 FOX/KJUD3
96 Disney Jr.	+	847 MC Singers & Swing	+	112 ESPNNews	5 MNT/KYES
101 Discovery Family	+	848 MC Easy Listening	+	113 Olympic Channel	8 ABC/KJUD
102 OWN	+	849 MC Classical Masterpieces	+	114 Nat Geo Wild	10 PBS/KTOO
103 Science Channel	+	850 MC Light Classical	+	115 MTV2	11 CBS/KTNL
104 AHC	+	HBO - \$19.95	401 HBO	116 NickMusic	12 Community Channel
105 Destination America	+	402 HBO2	403 HBO Signature	117 MTV Classic	14 University of Alaska
106 Investigation Discovery	+	404 HBO Family	405 HBO Comedy	118 UP	15 360 North
107 Nick Jr.	+	406 HBO Zone	407 HBO Latino	120 34.9N	16 C-SPAN
108 TEENick	+	408 HBO2 HD	409 HBO2 HD	121 HillSong Channel	17 C-SPAN2
109 Nicktoons	+	409 HBO Signature	410 HBO2 HD	122 EWTV	86 Telemundo
110 AWE	+	410 HBO Family	411 Cinemax	123 TBN	90 C-SPAN3
111 BRC America	+	411 Cinemax	412 MoreMAX	124 BYUtv	652 NBC/KATH HD
112 ESPNNews	+	412 MoreMAX	413 ActionMAX	125 Smile	654 FOX/KJUD3 HD
113 Olympic Channel	+	413 ActionMAX	414 ThrillerMAX	126 Daystar TV	656 CBS/KTNL HD
115 MTV2	+	414 ThrillerMAX	415 MovieMAX	127 JUICE	907 Channel 907 HD
116 NickMusic	+	415 MovieMAX	416 Cinemax	129 INSP	Package Prices Basic
117 MTV Classic	+	416 Cinemax	417 5 StarMAX	133 Universal Kids	Basic \$44.99
121 The HillSong Channel	+	417 5 StarMAX	418 OuterMAX	134 ESPNJ	Smart \$64.99
123 TBN	+	418 OuterMAX	419 Cinemax HD	135 Fox Business Network	Plus \$94.99
124 BYUtv	+	419 Cinemax HD	420 HBO Zone HD	136 CMT Music	Total \$114.99
125 Smile	+	420 HBO Zone HD	421 Cinemax	137 BET Soul	Services included in all packages:
126 Daystar TV	+	421 Cinemax	422 MoreMAX	139 Logo	VOD
127 JUICE	+	422 MoreMAX	423 ActionMAX	140 BET Jams	777 VOD
129 INSP	+	423 ActionMAX	424 ThrillerMAX	142 Z Living	Music Channels
134 ESPNJ	+	424 ThrillerMAX	425 MovieMAX	143 Cooking Channel	801 Music Choice
136 CMT Music	+	425 MovieMAX	426 Cinemax HD	149 MLB Network	850
137 BET Soul	+	426 Cinemax HD	427 ActionMAX HD	150 SEC Network	Pay-Per-View
139 Logo	+	427 ActionMAX HD	428 ThrillerMAX HD	203 FYI	901 HD PPV Events
140 BET Jams	+	428 ThrillerMAX HD	429 MovieMAX HD	204 Viceland	784
142 Z Living	+	429 MovieMAX HD	430 Cinemax HD	304 Golf Channel	787
143 Cooking Channel	+	430 Cinemax HD	431 OuterMAX HD	306 Sportsman Channel	
149 MLB Network	+	431 OuterMAX HD	432 OuterMAX HD	635 FYI HD	
150 SEC Network	+	432 OuterMAX HD			
203 FYI	+				
204 Viceland	+				
304 Golf Channel	+				
306 Sportsman Channel	+				
635 FYI HD	+				

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Lifestyle/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 ("the Cable Act") to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains includes billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregated, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at rcs@gci.com, or by phone at 800-800-4800 (statewide).

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Rights Under the Cable Act

Please call or write us anytime you have a question about your service equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

2. BILLING PROCEDURES AND PAYMENT OPTIONS

a. Billing Process

As a GCI customer you are billed monthly, in advance, for the Service to which you have subscribed. Your first bill extends from the first day of Service and one month forward and will include credit for any funds collected at the time of your installation. You will typically receive your first bill one to two weeks after installation. Partial-month charges will be itemized on your statement if you add or change Service between billing dates. Payments can be made on or before the due date listed in your bill. Please include the top portion of your bill with your payment. In the event that your cable service is interrupted and is not reestablished within 72 hours from the time a request for service is made, your account may be credited on a prorated basis for loss of service during each 24-hour period following your request.

b. Payment Options

GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's eBill or other similar option.

c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

3. INSTALLATION POLICIES

a. When adding new cable service or additional cable television hooks-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you ("Company Equipment") required in your home. Someone over 18 years of age



GCI TV ANNUAL FCC NOTICE

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions ("Terms"), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC "Complaint Resolution Procedure" notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative ("CSR") at a local GCI Store, via email at rcs@gci.com, via online chat at www.gci.com, or by phone at 800-800-4800 (statewide).
- When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- We may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases within the base package price. A customer that purchases such bundles and also leases a stand-alone CableCARD in lieu of taking the included set-top box may request a prospective monthly credit for the unused device. In such cases, the credit will be the amount we charge for such a set-top box if leased separately. It is against federal law to purchase "decoder" boxes that are designed to circumvent the cable system's security network.

b. Compatible Remote Controls

GCI's set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TIVO set-top boxes) and any TIVO remote (for TIVO set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

c. Additional Equipment/Recording a Second Channel

The set-top box "converts" all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

d. Additional Details

Please visit our website at www.gci.com for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at www.gci.com, or call our office to speak with a CSR if you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.