



CURRENT RETAIL PRICING

Effective January 5, 2020

AK CHOICE TV™	Monthly Price
Total TV (includes Basic, Plus, and Digital Variety)	\$114.99
Plus TV (includes Basic Service)	\$94.99
Smart TV (includes Basic Service)	\$64.99
Basic Service	\$44.99
ADD ON*	
Digital Variety (not available for Plus TV)	\$19.99
Lifestyle	\$9.99
Sports	\$5.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99
The Filipino Channel	\$14.99
Korean Channel	\$14.99
NFL RedZone (seasonal subscription)	\$49.99
Playboy	\$16.00
* Requires subscription to a package.	
EQUIPMENT	
TiVo DVR	\$10.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$10.00
CableCARD	\$5.00
DCT 700	\$10.00
DVR Service Fee	\$5.00
Cost of first box (TiVo DVR, TiVo Choicebox, HD DVR, or DCT 700) included in cost of AK Choice TV plan as listed above.	
INSTALLATION AND OTHER FEES	
Install Fee (per box)	\$25.00
Returned check fee	\$30.00
Late Payment fee	\$5.00
Replacement Universal Remote (Atlas and TiVo)	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Lifestyle/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

CHANNEL LINEUP

Effective January 5, 2020

Channel	SMART PLUS TOTAL	Channel	SMART PLUS TOTAL	Channel	SMART PLUS TOTAL
1 Channel 907	+++	115 MTV2	+	708 NatGeo Wild HD	+
2 CW/KJUD2	+++	116 NickMusic	+	596 StarzEncore Action HD	+
3 NBC/KATH	+++	117 MTV Classic	+	597 StarzEncore Black HD	+
4 CBS/KUBD	+++	118 UP	+	598 Starz InBlack HD	+
5 MNT/KYES	+++	120 3ABN	+	599 Starz Cinema HD	+
6 ION/KDMD	+++	121 The Hillsong Channel	+	713 Root Sports HD	+++
7 FOX/KJUD3	+++	122 EWTV	+	715 HSN	+++
8 ABC/KJUD	+++	123 TBN	+	716 HSN 2	+++
9 Community Channel	+++	124 BYUtv	+	717 Oxygen HD	+++
10 PBS/KTOO	+++	125 Smile	+	718 Hallmark Channel HD	+++
13 TBN	+++	126 Daystar TV	+	719 Hallmark Movies & M. HD	+++
14 University of Alaska	+++	127 JUCE	+	735 Hallmark Drama HD	+++
15 360 North	+++	129 INSP	+	736 OWN HD	+
16 C-SPAN	+++	131 FX Movie	+	737 Discovery Life HD	+
17 C-SPAN2	+++	133 Universal Kids	+	740 FOX HD	+
18 Local Access	+++	134 ESPN	+	742 Viceland HD	+
20 QVC	+++	135 Fox Business Network	+	743 Cooking Channel HD	+
21 HSN	+++	136 CMT Music	+	745 Olympic Channel HD	+
22 ShopHQ	+++	137 BET Soul	+	746 Sportsman Channel HD	+
23 Lifetime	+++	139 Logo	+	750 SEC Network HD	+
24 Hallmark Drama	+++	140 BET Jams	+	755 Discovery Family HD	+
25 HSN2	+++	141 Fusion	+	777 VOD	+++
27 EI	+++	142 Z Living	+	801- Music Choice	+++
28 USA	+++	143 Cooking Channel	+	850 Music Channels	+++
29 TruTV	+++	144 Discovery Life	+	907 Channel 907 HD	+++
30 TBS	+++	149 MLB Network	+	HBO - \$19.95	
31 TNT	+++	150 SEC Network	+	401 HBO	
32 FX	+++	203 FYI	+	402 HBO2	
33 Jewelry Television	+++	204 Wetland	+	403 HBO Signature	
34 ESPN	+++	210 Boomerang	+	404 HBO Family	
35 ESPN2	+++	212 Escape	+	405 HBO Comedy	
36 Root Sports	+++	213 Court TV	+	406 HBO Zone	
37 NFL Network	+++	214 Grit	+	407 HBO Latino	
38 Paramount Network	+++	304 Golf Channel	+	595 HBO Latino HD	
39 NBCSN	+++	306 Sportsman Channel	+	603 HBO HD	
40 Outdoor Channel	+++	311 FX	+	610 HBO2 HD	
41 Fox Sports 1	+++	312 Eleven Sports	+	611 HBO Family HD	
42 LMN	+++	626 ESPN HD	+++	612 HBO Signature HD	
44 Turner Classic Movies	+++	627 ESPN2 HD	+++	619 HBO Comedy HD	
45 TV Land	+++	630 NFL Network HD	+++	620 HBO Zone HD	
46 Cartoon Network	+++	631 Nat Geo HD	+++	Cinemax - \$15.95	
47 Animal Planet	+++	633 A&E HD	+++	411 Cinemax	
48 Disney XD	+++	634 History HD	+++	412 MoreMAX	
49 Disney Channel	+++	635 FYI HD	+++	413 ActionMAX	
50 Nickelodeon	+++	643 ESPN HD	+++	414 ThrillerMAX	
51 Freeform	+++	651 TNT HD	+++	415 MovieMAX	
52 Hallmark Channel	+++	652 NBC/KATH HD	+++	416 Cinemax	
53 Hallmark Movies & Myst.	+++	654 FOX/KJUD3 HD	+++	417 5 StarMAX	
54 National Geographic	+++	656 CBS/KUBD HD	+++	418 OuterMAX	
55 TLC	+++	659 Outdoor Channel HD	+++	604 Cinemax HD	
56 Discovery Channel	+++	660 FX HD	+++	613 MoreMAX HD	
57 Travel Channel	+++	661 Fox Sports 1 HD	+++	614 ActionMAX HD	
58 History Channel	+++	663 TruTV HD	+++	615 5 StarMAX HD	
59 A&E	+++	664 MTV HD	+++	621 ThrillerMAX HD	
60 HGTV	+++	665 VH1 HD	+++	622 MovieMAX HD	
61 Food Network	+++	667 CMT HD	+++	623 Cinemax HD	
63 Newsmax	+++	668 Paramount Network HD	+++	624 OuterMAX HD	
64 One America News	+++	670 Comedy Central HD	+++	Showtime - \$17.95	
65 CNBC	+++	671 AWE HD	+++	421 Showtime	
66 MSNBC	+++	672 Travel Channel HD	+++	422 SHO2	
67 FOX News Channel	+++	673 Food Network HD	+++	423 Showtime Showcase	
68 CNN	+++	674 HGTV HD	+++	424 The Movie Channel	
69 HLN	+++	675 Lifetime HD	+++	425 TMC Xtra	
70 Cheddar	+++	676 LMN HD	+++	427 SHO Extreme	
71 Weather Channel	+++	678 Freeform HD	+++	428 SHO Beyond	
74 Fuse	+++	679 Cartoon Network HD	+++	429 FX	
75 CMT	+++	680 Disney Channel HD	+++	430 SHO Next	
76 MTV	+++	681 Disney XD HD	+++	431 SHO Women	
77 VH1	+++	682 FOX News HD	+++	432 Showtime Family Zone	
80 Oxygen	+++	683 Fuse HD	+++	600 TMC Xtra HD	
81 Comedy Central	+++	684 ET HD	+++	601 Showtime HD	
82 Syfy	+++	686 Investigation Discovery HD	+++	605 The Movie Channel HD	
83 Bravo	+++	687 BBC America HD	+++	616 SHO2 HD	
84 BET	+++	688 TLC HD	+++	617 SHO Showcase HD	
85 People TV	+++	689 Animal Planet HD	+++	618 SHO Extreme HD	
86 Telemundo Alaska	+++	690 Science Channel HD	+++	Starz - \$11.99	
90 C-SPAN3	+++	691 Destination America HD	+++	501 Starz	
96 Disney Jr.	+++	692 Discovery Channel HD	+++	502 Starz Edge	
101 Discovery Family	+++	693 USA HD	+++	503 Starz InBlack	
102 OWN	+++	694 Syfy HD	+++	504 Starz Kids & Family	
103 Science Channel	+++	695 Bravo HD	+++	505 Starz Cinema	
104 AHC	+++	696 TBS HD	+++	506 StarzEncore	
105 Destination America	+++	697 NBCSN HD	+++	507 StarzEncore Classic	
106 Investigation Discovery	+++	699 CNN HD	+++	508 StarzEncore Westerns	
107 Nick Jr.	+++	700 MSNBC HD	+++	509 StarzEncore Suspense	
108 TEENick	+++	701 CNBC HD	+++	510 StarzEncore Action	
109 Nicktoons	+++	702 HLN HD	+++	511 StarzEncore Family	
110 AWE	+++	703 One America News HD	+++	512 StarzEncore Comedy	
111 BBC America	+++	704 Newsmax HD	+++	513 Starz Comedy	
112 ESPNNews	+++	705 Turner Classic Movies HD	+++	514 movieplex	
113 Olympic Channel	+++	707 Nickelodeon HD	+++	515 indieplex	
114 Nat Geo Wild	+++			516 retroplex	
				593 indieplex HD	
				594 retroplex HD	
				596 StarzEncore Action HD	
				597 StarzEncore Black HD	
				598 Starz InBlack HD	
				599 Starz Cinema HD	
				713 Root Sports HD	
				715 HSN	
				716 HSN 2	
				717 Oxygen HD	
				718 Hallmark Channel HD	
				719 Hallmark Movies & M. HD	
				735 Hallmark Drama HD	
				736 OWN HD	
				737 Discovery Life HD	
				740 FOX HD	
				742 Viceland HD	
				743 Cooking Channel HD	
				745 Olympic Channel HD	
				746 Sportsman Channel HD	
				750 SEC Network HD	
				755 Discovery Family HD	
				NFL RedZone	
				Seasonal \$49.99	
				350 NFL RedZone	
				351 NFL RedZone HD	
				International - \$14.99 each	
				520 Filipino Channel	
				Lifestyle - \$9.99	
				70 Cheddar	
				201 GSN	
				202 Ovation	
				205 Crime & Investigation	
				206 DIY	
				207 Great American Country	
				208 CNNi	
				209 Military History Channel	
				211 LRW	
				212 Escape	
				213 Court TV	
				214 Grit	
				628 HDNet Movies	
				629 AXS TV	
				632 MotorTrend	
				641 MGM HD	
				642 Starz Kids & Family HD	
				714 GSN HD	
				744 DIY HD	
				757 Crime & Investigation HD	
				Sports - \$5.99	
				301 FCS Atlantic	
				302 FCS Central	
				303 FCS Pacific	
				305 Outside Television	
				306 Sportsman Channel	
				307 FOX Sports 2	
				308 May TV	
				309 Havoc	
				310 TVG2	
				312 Eleven Sports	
				314 Big Ten Network	
				315 PAC 12	
				316 PAC 12 Arizona	
				317 PAC 12 Los Angeles	
				318 PAC 12 Bay Area	
				319 PAC 12 Oregon	
				320 PAC 12 Washington	
				321 PAC 12 Mountain	
				330 ESPN Goal Line	
				ESPN Bases Loaded	
				662 MarTV HD	
				711 Big Ten Network HD	
				720 Fox Sports 2 HD	
				722 PAC 12 HD	
				747 Outside Television HD	
				Basic TV - \$44.99	
				1 Channel 907	
				2 CW/KJUD2	
				3 NBC/KATH	
				4 CBS/KUBD	
				5 MNT/KYES	
				6 ION/KDMD	
				7 FOX/KJUD3	
				8 ABC/KJUD	
				9 Community Channel	
				10 PBS/KTOO	
				13 TBN	
				14 University of Alaska	
				15 360 North	
				16 C-SPAN	
				17 C-SPAN2	
				18 Local Access	
				86 Telemundo Alaska	
				90 C-SPAN3	
				652 NBC/KATH HD	
				654 FOX/KJUD3 HD	
				656 CBS/KUBD HD	
				907 Channel 907 HD	
				Package Prices Basic	
				Basic \$44.99	
				Smart \$54.99	
				Plus \$94.99	
				Total \$114.99	
				Services Included in all packages:	
				VOD	
				777 VOD	
				Music Channels	
				801- Music Choice	
				850	
				Pay-Per-View	
				901 HD PPV Events	
				783 Adult	
				784	
				787	

CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 ("the Cable Act") to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains includes billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregated, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at rcs@gci.com, or by phone at 800-800-4800 (statewide).

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Rights Under the Cable Act

Please call or write us anytime you have a question about your service equipment hook-up, or any other aspect of the cable television service that we proudly provide, if you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

2. BILLING PROCEDURES AND PAYMENT OPTIONS

a. Billing Process

As a GCI customer you are billed monthly, in advance, for the Service to which you have subscribed. Your first bill extends from the first day of Service and one month forward and will include credit for any funds collected at the time of your installation. You will typically receive your first bill one to two weeks after installation. Partial-month charges will be itemized on your statement if you add or change Service between billing dates. Payments can be made on or before the due date listed in your bill. Please include the top portion of your bill with your payment. In the event that your cable service is interrupted and is not reestablished within 72 hours from the time a request for service is made, your account may be credited on a prorated basis for loss of service during each 24-hour period following your request.

b. Payment Options

GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's eBill or other similar option.

c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

3. INSTALLATION POLICIES

a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you ("Company Equipment") required in your home. Someone over 18 years of age



GCI TV ANNUAL FCC NOTICE

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions ("Terms"), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC "Complaint Resolution Procedure" notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative ("CSR") at a local GCI Store, via email at rcs@gci.com, via online chat at www.gci.com, or by phone at 800-800-4800 (statewide).
- When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- We may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases within the base package price. A customer that purchases such bundles and also leases a stand-alone CableCARD in lieu of taking the included set-top box may request a prospective monthly credit for the unused device. In such cases, the credit will be the amount we charge for such a set-top box if leased separately. It is against federal law to purchase "decoder" boxes that are designed to circumvent the cable system's security network.

b. Compatible Remote Controls

GCI's set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TIVO set-top boxes) and any TIVO remote (for TIVO set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

c. Additional Equipment/Recording a Second Channel

The set-top box "converts" all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

d. Additional Details

Please visit our website at www.gci.com for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at www.gci.com, or call our office to speak with a CSR if you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.