Exciting Changes
JUST ARRIVED

GCI is proud to debut a new and improved billing system that will bring a fresh new look to your bill. Plus GCI residential services are combined onto one bill, which can be paid through an upgraded MyGCI self-service portal.

Get to Know Your New Bill

A. Invoice Information
This section provides you with your account number, billing, and due date information.

Note: your account number has changed. Please update any online bill payments or the payment methods where you must list your account number, such as your financial institution.

B. Important Messages
Look here for important information, special offers, new services or other reminders from GCI.

C. Payment Slip
If making a payment by mail, include this tear off slip.

Previous payments made to your GCI Bill.

D. Summary of Charges
This section lists all services you receive from GCI and their corresponding charges. It also includes all taxes applied. If this is your first invoice, it may include prorated charges for more than one full month and one-time charges for activation, making it higher than future invoices.

Note: prices listed are for example purposes only. They do not reflect an exact bill.

GCI

INVOICE DATE: June 1, 2018 | BILLING DATES: May 1 - May 31, 2018
ACCOUNT NUMBER: 01010001100 | INVOICE NUMBER: 999999999

Hello, here's a summary of your monthly services and billing

Ways to pay your bill:
- Visit my.gci.com
- Call 800.800.4800 to pay by phone
- Mail check payable to GCI with your account number on your check.
- Visit a GCI store near you to pay by cash, credit card or check.

PREVIOUS BALANCE	$149.97
PAYMENTS	-$149.97
INTERNET	$64.99
MOBILE	$69.99
TV	$39.00
PHONE	$24.99
DISCOUNTS	-$49.00
TOTAL DUE	**$149.97**
	Due June 24

Go Paperless at my.gci.com

GCI

P.O. Box 99016
Anchorage, AK 99509-9016

Address Service Requested

Account Number: **01010001100**
Invoice Number: **999999999**
Bill Date: **JUNE 1, 2018**
Total Due by JUNE 24, 2018   **$149.97**
Amount Enclosed:

☐ Check here for change of address
(see reverse side for details)

JANE DOE
123 MAIN STREET
ANYWHERE, AK 99000-0001

GCI
P.O. Box 99016
Anchorage, AK 99509-9016

#AlaskaBornAndRaised

Navigate the New My.GCI.com
WITH EASE

The New MyGCI Makes Things Simple.
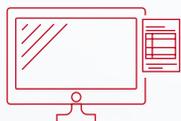
› One Username and Password to manage all your residential accounts
› Easier to view your data usage*
› Ability to upgrade select residential plans online
› Your MyGCI login credentials allow you to access GCI TV Everywhere

Note: Some business accounts will not have access to the online usage viewer. Those accounts may request detailed usage reports from their business account manager.

How To Reset or Set up Autopay.

Please note: for your financial protection all customers using automatic bill pay must re-enter your payment information. We apologize for this inconvenience.

To get started:
› Go to the overview screen on My.GCI.com.
› Click "Turn On Autopay" and follow the instructions provided online

Save a Tree and Some Time. Go Paperless.

› Click the "Billing" tab
› Click the "Paperless Billing" option

Please note, existing paperless customers will receive one initial paper invoice the first billing cycle after the transition. After the initial paper invoice, you will continue to receive paperless billing.

Are You Still Getting Multiple Bills?

This might be why:

1. You may have different information tied to your GCI TV account and other services (e.g. account holder names not matching exactly).
2. If you are receiving more than one bill at your home, please contact us to review account information at 800.800.4800.
3. Businesses with numerous acconts or with customized billing may continue to get multiple bills. If you have questions about consolidating your bills, please contact us at 800.800.7754.

▸ Download the Free MyGCI App

The GCI Usage Viewer app is becoming the new MyGCI app. Download or update it by visiting the Apple App Store or Google Play Store.

If you have any questions or concerns, visit GCI.com/ChangeForTheBetter or call GCI at 800.800.4800 and a customer service representative will assist you.